# sorenson VRS®

# **Trainer Job Opportunity**

### Position:

Sorenson Video Relay Service (SVRS) is seeking professional installers in the following areas: Lincoln, NE; Scottsbluff, NE; Council Bluffs, IA or Sioux City, IA; Des Moines, IA; Davenport, IA

Installers will assist deaf and hard-of-hearing customers with installing a Sorenson videophone and/or Sorenson EnVision SL video relay software. This individual will be responsible for troubleshooting networking issues and training customers on how to place a video relay call. This is a contract position and requires use of a personal vehicle.

#### **Qualifications:**

- Excellent communication skills and a good understanding of the deaf culture
- Ability to report service related issues and interface with the Sorenson VRS Support Department
- Must be familiar with all technical aspects of installing Sorenson VRS products including networking, router configurations, and firewall issues
- Bachelor's degree; preferred technical or science background
- Ability to effectively communicate in American Sign Language (ASL) preferred

## Compensation:

Commensurate with experience and qualifications



#### Now Interviewing

Michael Zeledon, Sorenson Communications Outreach Manager, will be having one-on-one interviews on the following dates and times:

Thursday, July 24<sup>th</sup> 3 pm to 5 pm 7 pm to 9 pm

Friday, July 25<sup>th</sup> 11 am to 1 pm

Interviews will take place in the hotel lobby of the Springhill Suites Marriott—Council Bluffs at 3216 Plaza View Dr, Council Bluffs, IA.

Please e-mail your interview request to Michael Zeledon at mzeledon@sorenson.com and remember to bring your resume to the interview.

If you are unable to attend during one of the designated times, please contact Michael Zeledon to schedule a separate appointment.

For more information, visit: www.sorensonvrs.com